



# Recommendations for Legislative Action

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# Recommendations to General Assembly 2016–2019

- Legislative action – General Assembly has fully or partially implemented 72 recommendations made during this time
- No legislative action yet
  - 22 newly issued recommendations from 2019 (through October)
  - 45 recommendations from 2016, 2017, and 2018 thus far unimplemented

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## Recommendations: Strengthen operation and performance of OSIG

- Investigate most serious allegations of administrative violations
- Discontinue referral of investigations to agencies without internal audit divisions
- Establish that primary goal of DBHDS oversight is to identify system-wide quality of care and safety issues
- Develop plan to effectively implement DBHDS oversight

Operation and Performance of the Office of the State Inspector General (2019)

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## Recommendation: Strengthen jail oversight

- Give Board of Corrections authority to hire a state director of jail oversight

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## Recommendations: Ensure effective implementation of STEP-VA

- Extend implementation deadline to give adequate time to effectively plan and implement each step
- Submit implementation plans for each step to the General Assembly
- Withhold appropriated funds for each remaining step until DBHDS demonstrates planning is complete

Implementation of STEP-VA (2019)

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## Recommendations: Ensure VITA is properly structured and staffed

- Assess whether VITA is structured and staffed effectively to operate a multi-supplier IT infrastructure model

VITA's Transition to a Multi-Supplier Service Model (2019)

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## Recommendation: Improve early childhood development

- Develop an evidence-based, well-designed, consistently implemented home visiting program to improve child development outcomes by reducing maternal substance abuse

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## Recommendations: Strengthen elections administration

- Develop and implement a plan to provide greater oversight of local elections administration
- Create a permanent, full-time director of operations



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## Recommendations: Assess data center incentives

- Examine potential actions to improve competitive position and consider appropriate exemption level
- Report on economic impact of exemption and value of tax benefit

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## Recommendation: Improve process to award small business investment grants

- Develop and use a scoring system to award small business investment grants