



## VEC study update

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# Reporting timeline

- **September:** Interim report
  - VEC's processing of claims, IT system, staffing/management/oversight
  - Will include near-term recommendations
  
- **November:** Final report
  - Action on recommendations issued in September
  - Management of the UI trust fund
  - UI benefit levels
  - Employer taxes
  - Workforce services

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## Update topics

- Call volume and call center performance
- Claims processing
- Status of implementing new UI system