



Virginia Information Technologies Agency

Update on State's IT Transition

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**Joint Legislative Audit and
Review Commission**

Dec. 10, 2018



Agenda

- Journey to Multisourcing Environment
- Transition Summary
- Timeline for Transition to New Model
- Multisourcing Service Integrator (MSI)
Live Implementation Timeline
- Service Tower Supplier Commencement
- Questions



Journey to Multisourcing Environment

- 2005 – Comprehensive Infrastructure Agreement
- 2007 – Transformation largely complete
- 2015 – Final Recommendations Report by VITA consultant

Recommendation	Status
The commonwealth should start now to disentangle services from the CIA	
The commonwealth should adopt a multi-supplier model with a services integrator through a competitive bid	Dec. 15
VITA should create a Platform Relationship Office to manage the new services delivery model	
VITA should lead the implementation of a new governance model that increases agency involvement	



Transition Summary

- Guiding principle: Ensure operational stability during transition to new suppliers
- Transition has been challenging
 - Expedited transition from Northrop Grumman necessary to implement new model
 - Initial transition from Northrop Grumman to Science Applications International Corp. (SAIC) on Aug. 18 a success
- MSI did not commence on Oct. 1 as planned because supplier not ready
 - MSI to execute “live implementation” with focus on supplier integration
- Financial: Business case remains intact



Timeline for Transition to New Model

90-Day Transition
May 25 – Aug. 17

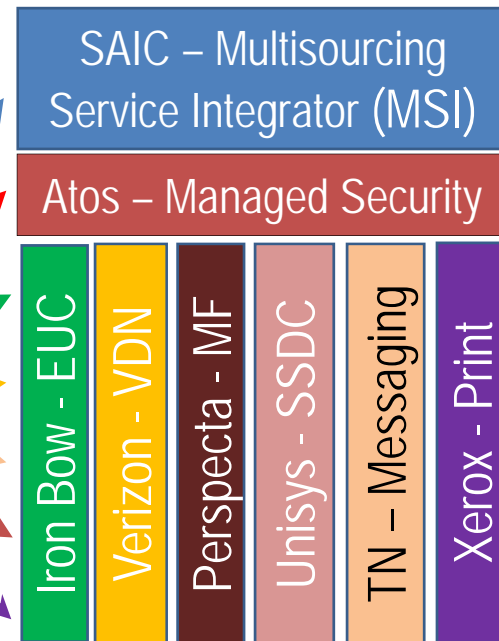


Four-Month Operation
Aug. 18 – Dec. 15



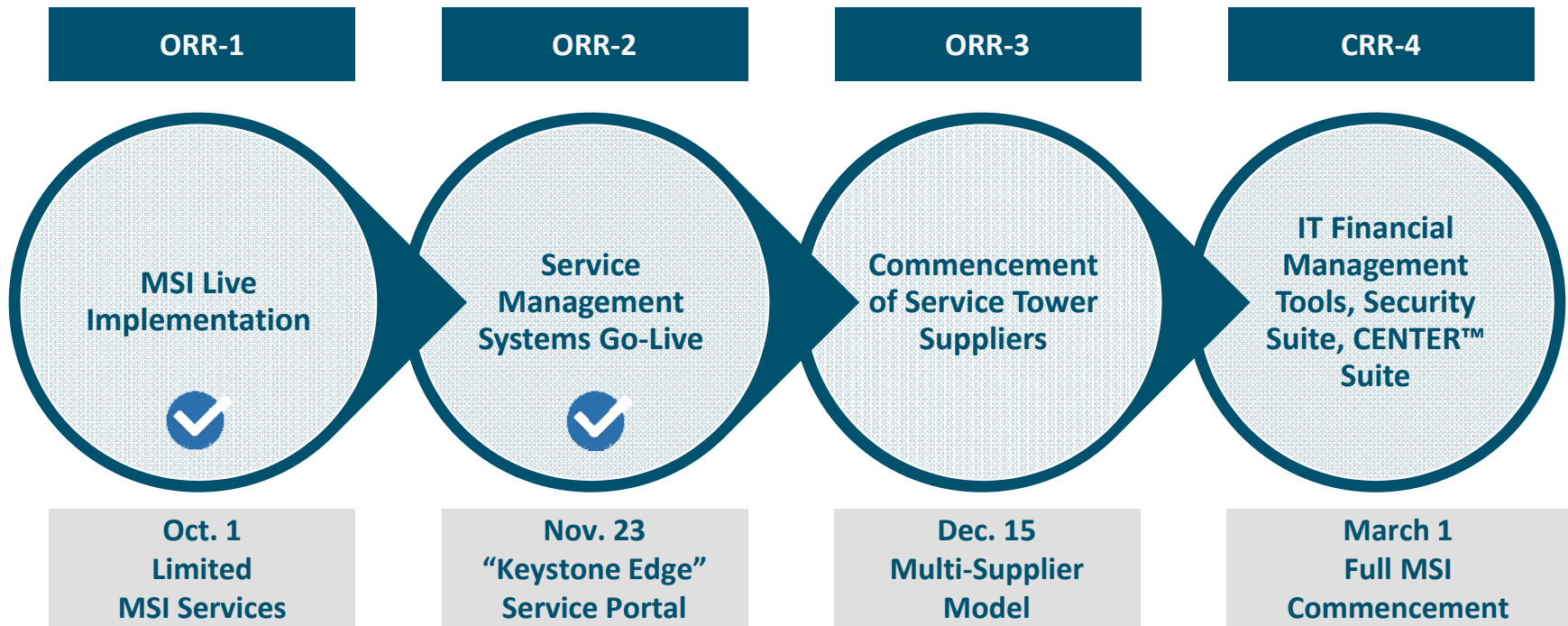
Aug. 17 | Aug. 18

Walk-in, take-over





MSI Live Implementation





Service Tower Supplier Commencement

- Dec. 15: Five suppliers will execute a “walk-in, take-over” transition
 - VITA and its suppliers are working to ensure agencies will not experience delays or disruption
 - Suppliers will be fully integrated with MSI
- Early 2019: VITA will manage suppliers to begin modernization of environment
 - Ensure commonwealth agencies and citizens receive full benefit of contracted services



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Questions?

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