Update on State’s IT Transition

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Joint Legislative Audit and Review Commission
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Agenda

• Journey to Multisourcing Environment
• Transition Summary
• Timeline for Transition to New Model
• Multisourcing Service Integrator (MSI) Live Implementation Timeline
• Service Tower Supplier Commencement
• Questions

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Journey to Multisourcing Environment

- 2005 – Comprehensive Infrastructure Agreement
- 2007 – Transformation largely complete
- 2015 – Final Recommendations Report by VITA consultant

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Status</th>
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<tbody>
<tr>
<td>The commonwealth should start now to disentangle services from the CIA</td>
<td>✓</td>
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<tr>
<td>The commonwealth should adopt a multi-supplier model with a services integrator through a competitive bid</td>
<td>Dec. 15</td>
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<tr>
<td>VITA should create a Platform Relationship Office to manage the new services delivery model</td>
<td>✓</td>
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<tr>
<td>VITA should lead the implementation of a new governance model that increases agency involvement</td>
<td>✓</td>
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Transition Summary

- Guiding principle: Ensure operational stability during transition to new suppliers
- Transition has been challenging
  - Expedited transition from Northrop Grumman necessary to implement new model
  - Initial transition from Northrop Grumman to Science Applications International Corp. (SAIC) on Aug. 18 a success
- MSI did not commence on Oct. 1 as planned because supplier not ready
  - MSI to execute “live implementation” with focus on supplier integration
- Financial: Business case remains intact
Timeline for Transition to New Model

90-Day Transition
May 25 – Aug. 17
Northrop Grumman Service Delivery

Four-Month Operation
Aug. 18 – Dec. 15
SAIC Service Delivery

Walk-in, take-over

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Walk-in, take-over
Service Tower Supplier Commencement

- Dec. 15: Five suppliers will execute a “walk-in, take-over” transition
  - VITA and its suppliers are working to ensure agencies will not experience delays or disruption
  - Suppliers will be fully integrated with MSI
- Early 2019: VITA will manage suppliers to begin modernization of environment
  - Ensure commonwealth agencies and citizens receive full benefit of contracted services

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Questions?

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