



Virginia Information Technologies Agency

Infrastructure Services Sourcing Update

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Chief Information Officer of the Commonwealth

**Joint Legislative Audit and Review
Commission**

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Commonwealth's IT infrastructure footprint

Computers

55,500 PCs
3,000 servers

Mailboxes

59,000 accounts

Data storage

1.75 petabytes

Mainframes (2)

IBM

Unisys

Communications

65,000 desk phones
26,000 cell phones
3,600 BYOD

Networks

15,500 circuits

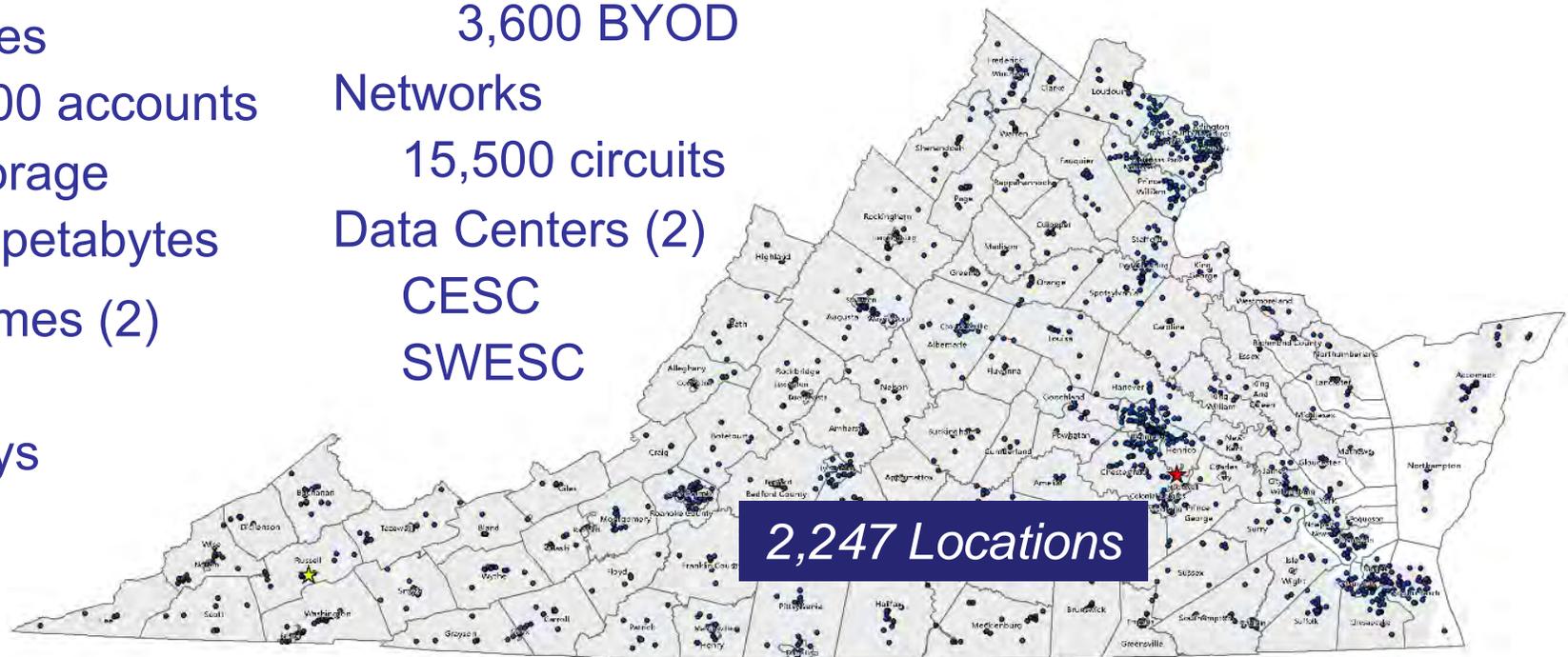
Data Centers (2)

CESC

SWESC

Printers

5,000 network
22,000 desktop





Current IT Sourcing Activities

- Starting to build multi-supplier model, including a services integrator
- Preparing for transition & disentanglement
- Working with Customer Advisory Council to enhance agency involvement
- Adjusting VITA organization to support these changes



Goals for Future Services Delivery Platform

Agencies

- **Service delivery quality**
- **Ease of doing business**
- **Service flexibility**
- **Innovation and evolution**
- **Agency choice**
- **Service transparency**
- **Spend transparency**

Enterprise

- **Maintain cost competitiveness**
- **Management control**
- **Flexibility to evolve**
- **Supports VITA oversight functions**
- **Standardization**
- **Security**
- **Procurement and Transition**

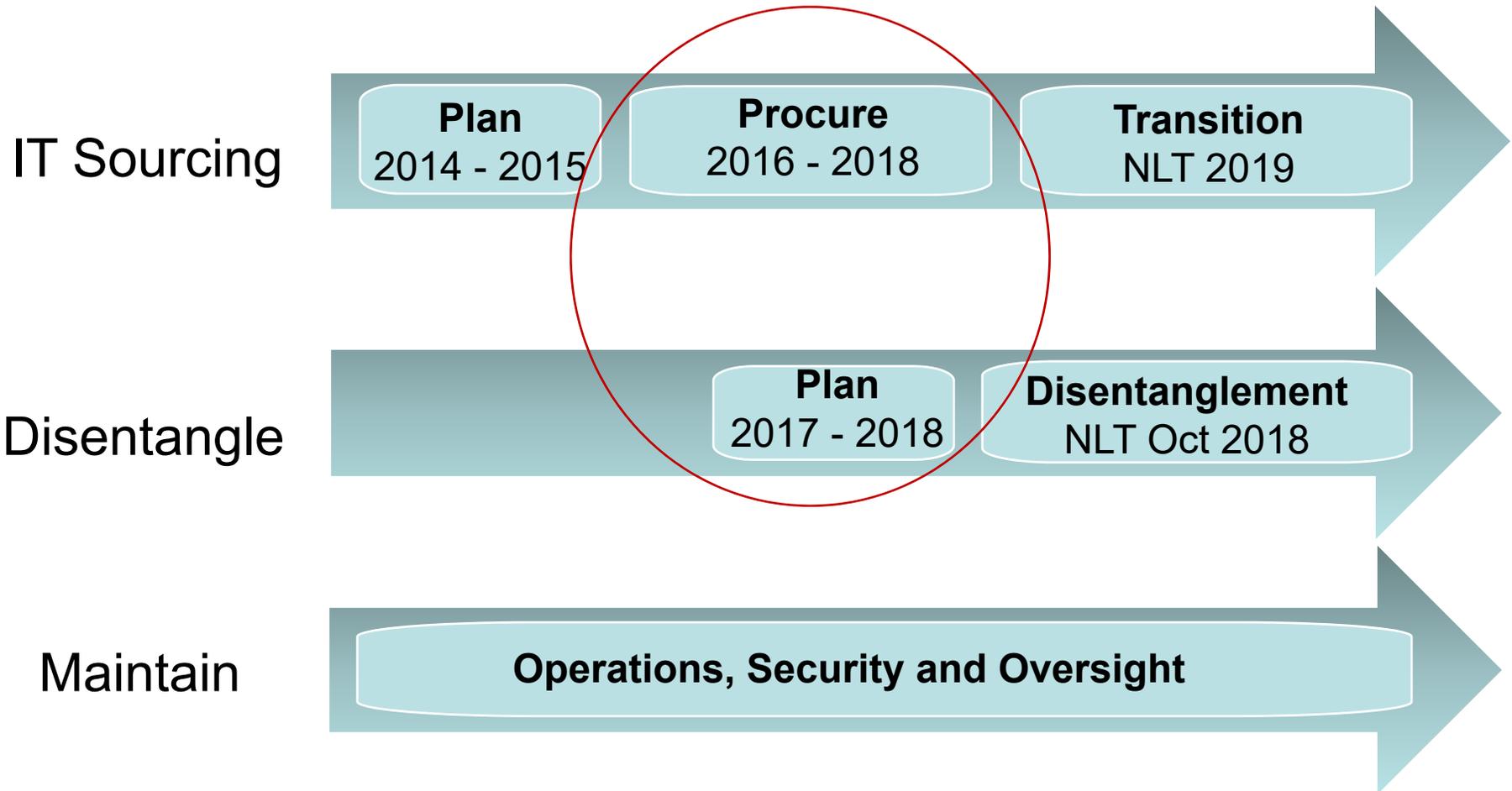


IT Sourcing Guiding Principles

- Transition all services from Northrop Grumman contract by June 2019 (term)
- Conduct multiple waves of procurements to mitigate implementation, operational and transitional risk
- Include agencies in request for proposal (RFP) development and negotiation
- Create competition within service towers whenever possible



Current IT Sourcing Timelines





Program Competitive Procurements

Wave	Service	RFP Issue Date (Notional)	Responses Due (Notional)	Service Commence (Notional)
1	Messaging	Feb 2016	Apr 2016	Nov 2016
	IBM Mainframe	Mar 2016	May 2016	Dec 2016
2	Service Integration / Service Desk	Sep 2016	Dec 2016	Jan 2018
	Server / Storage	Sep 2016	Dec 2016	Jan 2018
	Security	Sep 2016	Dec 2016	Jan 2018
3	Desktop	Aug 2017	Oct 2017	July 2019
	Data / Voice Networks	Feb 2018	April 2018	July 2019



Program Status

- Wave 1
 - Messaging awarded to Tempus Nova; transition planning and preparation in process – transition milestones impacted
 - IBM mainframe service procurement in process – transition milestones will shift
- Wave 2
 - Competitive procurements in process – requests for proposals in development
 - Two supplier information sessions conducted



Broad Agency Participation Needed

- Staff from many agencies already participate
 - Steering committee (8)
 - Extended core team (3)
 - Wave 1 RFP teams (19)
 - Wave 2 RFP teams (23+)
 - Customer Advisory Council (15)
 - Agency Interaction Model (AIM) workgroup (6)
- Agency staff will also be needed for application testing, wave 3 RFPs, and new vendor governance model



Steering Committee

- Jason Powell, SFC Legislative Fiscal Analyst
- Skip Maupai, HAC Legislative Fiscal Analyst
- Gina Burgin, Finance, Deputy Secretary
- Brian Logwood, DPB, Associate Director
- Dave Burhop, DMV CIO
- Sharon Kitchens, TAX CTO
- Ernie Steidle, DARS COO
- Dr. Jeffrey Stern, VDEM State Coordinator
- Dana Smith, VITA Executive Director
- Chad Wirz (Chair), VITA Executive Director

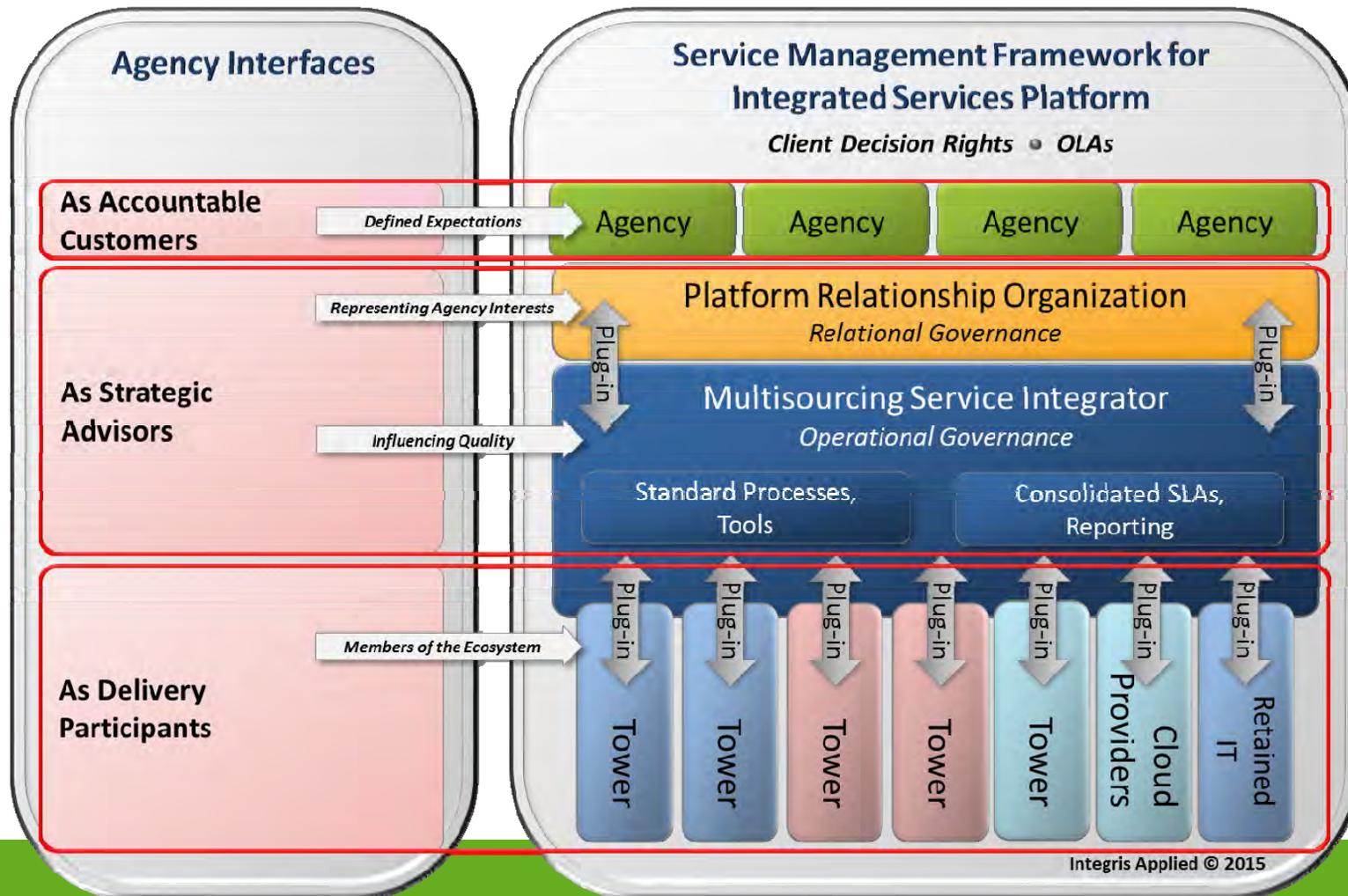


Customer Advisory Council

- Dave Burhop, DMV CIO
- Harold Clarke, DOC Director
- Debbie Condrey, VDH CIO
- Joseph Damico, DGS
Deputy Director
- Matthew Davis, ELECT CIO
- Ellen Marie Hess, VEC
Commissioner
- Sharon Kitchens, TAX CTO
- Darin Moore, DGIF Director
of Planning & Finance
- Srinivasan Mukundan,
DMAS IT Director
- James Peck, SMV Director
of Technology Solutions
- Rex Pyle, VDEM CIO
- Bettina Ring, DOF State
Forester
- J.R. Simpson, DSS Chief
Deputy Commissioner
- Valerie Thompson, DEQ
Director of Administration
- Murali Rao, VDOT CIO



Future Services Delivery Platform





VITA Actions

- Engage customer agencies and listen to feedback
- Consult with executive and legislative leaders
- Make decisions in measured steps
- Prepare and lead all tasks needed to implement IT sourcing program



Resources

IT Infrastructure Sourcing



- Information
[vita.virginia.gov](http://www.vita.virginia.gov) at this icon

<http://www.vita.virginia.gov/default.aspx?id=6442473400>

- Feedback and questions
infrastructuresourcing@vita.virginia.gov



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Questions?

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