Commonwealth’s IT infrastructure footprint

Computers
- 55,500 PCs
- 3,000 servers

Mailboxes
- 59,000 accounts

Data storage
- 1.75 petabytes

Mainframes (2)
- IBM
- Unisys

Communications
- 65,000 desk phones
- 26,000 cell phones
- 3,600 BYOD

Networks
- 15,500 circuits

Data Centers (2)
- CESC
- SWESCE

Printers
- 5,000 network
- 22,000 desktop

2,247 Locations
Current IT Sourcing Activities

- Starting to build multi-supplier model, including a services integrator
- Preparing for transition & disentanglement
- Working with Customer Advisory Council to enhance agency involvement
- Adjusting VITA organization to support these changes
Goals for Future Services Delivery Platform

**Agencies**
- Service delivery quality
- Ease of doing business
- Service flexibility
- Innovation and evolution
- Agency choice
- Service transparency
- Spend transparency

**Enterprise**
- Maintain cost competitiveness
- Management control
- Flexibility to evolve
- Supports VITA oversight functions
- Standardization
- Security
- Procurement and Transition
IT Sourcing Guiding Principles

• Transition all services from Northrop Grumman contract by June 2019 (term)
• Conduct multiple waves of procurements to mitigate implementation, operational and transitional risk
• Include agencies in request for proposal (RFP) development and negotiation
• Create competition within service towers whenever possible

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Current IT Sourcing Timelines

IT Sourcing
- Plan 2014 - 2015
- Procure 2016 - 2018
- Transition NLT 2019

Disentangle
- Plan 2017 - 2018
- Disentanglement NLT Oct 2018

Maintain
- Operations, Security and Oversight

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<table>
<thead>
<tr>
<th>Wave</th>
<th>Service</th>
<th>RFP Issue Date (Notional)</th>
<th>Responses Due (Notional)</th>
<th>Service Commence (Notional)</th>
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<td>1</td>
<td>Messaging</td>
<td>Feb 2016</td>
<td>Apr 2016</td>
<td>Nov 2016</td>
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<tr>
<td></td>
<td>IBM Mainframe</td>
<td>Mar 2016</td>
<td>May 2016</td>
<td>Dec 2016</td>
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<td>2</td>
<td>Service Integration / Service Desk</td>
<td>Sep 2016</td>
<td>Dec 2016</td>
<td>Jan 2018</td>
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<tr>
<td></td>
<td>Server / Storage</td>
<td>Sep 2016</td>
<td>Dec 2016</td>
<td>Jan 2018</td>
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<td>Security</td>
<td>Sep 2016</td>
<td>Dec 2016</td>
<td>Jan 2018</td>
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<td>3</td>
<td>Desktop</td>
<td>Aug 2017</td>
<td>Oct 2017</td>
<td>July 2019</td>
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<tr>
<td></td>
<td>Data / Voice Networks</td>
<td>Feb 2018</td>
<td>April 2018</td>
<td>July 2019</td>
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</tbody>
</table>
Program Status

• Wave 1
  – Messaging awarded to Tempus Nova; transition planning and preparation in process – transition milestones impacted
  – IBM mainframe service procurement in process – transition milestones will shift

• Wave 2
  – Competitive procurements in process – requests for proposals in development
  – Two supplier information sessions conducted

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Broad Agency Participation Needed

- Staff from many agencies already participate
  - Steering committee (8)
  - Extended core team (3)
  - Wave 1 RFP teams (19)
  - Wave 2 RFP teams (23+)
  - Customer Advisory Council (15)
  - Agency Interaction Model (AIM) workgroup (6)

- Agency staff will also be needed for application testing, wave 3 RFPs, and new vendor governance model
Steering Committee

- Jason Powell, SFC Legislative Fiscal Analyst
- Skip Maupai, HAC Legislative Fiscal Analyst
- Gina Burgin, Finance, Deputy Secretary
- Brian Logwood, DPB, Associate Director
- Dave Burhop, DMV CIO
- Sharon Kitchens, TAX CTO
- Ernie Steidle, DARS COO
- Dr. Jeffrey Stern, VDEM State Coordinator
- Dana Smith, VITA Executive Director
- Chad Wirz (Chair), VITA Executive Director
Customer Advisory Council

- Dave Burhop, DMV CIO
- Harold Clarke, DOC Director
- Debbie Condrey, VDH CIO
- Joseph Damico, DGS Deputy Director
- Matthew Davis, ELECT CIO
- Ellen Marie Hess, VEC Commissioner
- Sharon Kitchens, TAX CTO
- Darin Moore, DGIF Director of Planning & Finance

- Srinivasan Mukundan, DMAS IT Director
- James Peck, SMV Director of Technology Solutions
- Rex Pyle, VDEM CIO
- Bettina Ring, DOF State Forester
- J.R. Simpson, DSS Chief Deputy Commissioner
- Valerie Thompson, DEQ Director of Administration
- Murali Rao, VDOT CIO
VITA Actions

• Engage customer agencies and listen to feedback
• Consult with executive and legislative leaders
• Make decisions in measured steps
• Prepare and lead all tasks needed to implement IT sourcing program
Resources

- Information
vita.virginia.gov at this icon


- Feedback and questions
infrastructuresourcing@vita.virginia.gov
Questions?

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