

STATE IT INFRASTRUCTURE SERVICES

VITA's Transition to a Multi-Supplier Service Model, 2019

Confirming agency IT service consumption estimates ► The General Assembly may wish to consider including language in the Appropriation Act directing the Virginia Information Technologies Agency to submit IT infrastructure service consumption estimates to agencies for validation each year prior to submitting rate information to the Department of Planning and Budget for approval. (Recommendation 10)

Providing preliminary IT rates to agencies ► The General Assembly may wish to consider amending § 2.2-2013 of the Code of Virginia to require the Virginia Information Technologies Agency to release a preliminary rate schedule to agencies upon the submission of the governor's budget each year. The rate schedule should be for the upcoming fiscal year. (Recommendation 11)

Staffing assessment ► The General Assembly may wish to consider requiring the Virginia Information Technologies Agency (VITA) to conduct a comprehensive assessment of whether VITA is structured and staffed effectively to operate a multi-supplier IT infrastructure model. Results of the assessment should indicate whether VITA requires any additional structural changes and whether VITA needs to fill, create, or remove any staff positions across the agency. VITA should provide the assessment results to members of the Joint Legislative Audit and Review Commission, Senate Finance Committee, and House Appropriations Committee by July 1, 2020. (Recommendation 12)